ROCKET X

LIMITED-TIME KYC BONUS PROMOTION

TERMS AND CONDITIONS

Version: V0.4

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1. PROMOTER AND REGULATORY STATUS

This Limited-Time KYC Bonus Promotion (“Promotion”) is offered by RocketX (Pty) Ltd (“RocketX”), registration number 2020/824856/07.

RocketX is an authorised Financial Services Provider (FSP No. 52142) and an authorised OTC Derivative Provider (ODP No. 74), regulated by the Financial Sector Conduct Authority (“FSCA”) in South Africa.

RocketX is the counterparty and principal to contracts for difference (“CFDs”) entered into by its clients.

2. PROMOTION OVERVIEW

The Promotion provides eligible clients with promotional trading credit following account registration and successful completion and approval of RocketX's Know Your Customer (“KYC”) and client due diligence requirements.

Eligible clients may receive either:

- USD 20 Standard Promotional Trading Credit; or
- USD 35 Fast-Track Promotional Trading Credit,

subject to these Terms and Conditions.

The Promotion is available for a limited period of two (2) weeks from the official launch date (“Promotion Period”).

The Promotional Trading Credit is provided solely for trading purposes and has no cash redemption value.

3. ELIGIBILITY

To participate in the Promotion, a client must:

- be 18 years of age or older;
- be legally permitted to open and operate a trading account with RocketX;
- register during the Promotion Period, or be an existing client whose account has not yet completed full KYC verification;
- successfully satisfy RocketX's applicable KYC, customer due diligence, sanctions screening, risk assessment and other compliance requirements; and
- comply with these Terms and Conditions and the RocketX Client Agreement.

Participation is limited to one Promotional Trading Credit allocation per natural person.

RocketX may review accounts displaying common identifiers, including shared devices, IP addresses, contact details, payment methods or residential addresses, where reasonably necessary to identify duplicate participation, fraud or Promotion abuse.

The sharing of an IP address, device or residential address will not, on its own, automatically constitute Promotion abuse

To qualify for and retain eligibility for the bonus, clients are required to actively engage with RocketX's official social media platforms. This includes liking, sharing, and/or commenting on designated promotional posts as communicated by RocketX from time to time.

Failure to complete the required social media engagement may result in disqualification from the bonus or forfeiture of any associated benefits.

This bonus promotion is exclusively valid on the official RocketX platform: **my.rocketx.io**. Any activity conducted outside of this platform will not be considered for bonus qualification or fulfilment.

Clients are strictly prohibited from using Expert Advisors (EAs), trading bots, or any automated trading software or scripts. Any such activity may result in account restriction, trade invalidation, or termination of services.

4. PROMOTIONAL TRADING CREDIT

4.1 Standard Promotional Trading Credit – USD 20

A client who registers and successfully completes RocketX's KYC verification requirements during the Promotion Period may qualify for USD 20 Promotional Trading Credit.

4.2 Fast-Track Promotional Trading Credit – USD 35

A client whose required KYC information and documentation is submitted within 24 hours of registration, and whose account subsequently passes RocketX's KYC and compliance approval process, may qualify for USD 35 Promotional Trading Credit.

Submission of KYC information or documentation within one hour does not guarantee approval or eligibility for the Promotion.

RocketX will not waive, accelerate, reduce or modify any KYC, AML/CFT or other compliance requirement for purposes of meeting the Fast-Track qualification period.

5. NATURE OF THE PROMOTIONAL TRADING CREDIT

Promotional Trading Credit:

- is a notional trading credit provided by RocketX solely for trading purposes;
- is not a cash deposit made by the client;
- is not client money;
- does not constitute money owed to the client;
- cannot be transferred between clients or accounts;
- cannot be redeemed or exchanged for cash; and
- cannot itself be withdrawn.

The Promotional Trading Credit does not constitute a recommendation or representation by RocketX that CFD trading is appropriate or suitable for a particular client.

6. KYC AND COMPLIANCE REQUIREMENTS

Before Promotional Trading Credit is allocated, the client must successfully complete RocketX's applicable onboarding and verification requirements.

These may include, depending on the circumstances:

- valid government-issued identification;
- proof of residential address;
- bank account verification;
- sanctions and other required screening;
- verification through third-party verification providers; and
- any additional information or documentation reasonably required by RocketX for regulatory, AML/CFT, fraud-prevention or risk-management purposes.

All information and documentation submitted must be authentic, accurate, current and unaltered.

RocketX may request additional information or documentation where reasonably required to complete its customer due diligence or enhanced due diligence procedures.

Clients who cannot lawfully be onboarded by RocketX, including persons subject to applicable sanctions or jurisdictional restrictions, are not eligible for the Promotion.

7. TRADING CONDITIONS

The Promotional Trading Credit may be used for trading purposes only and cannot itself be withdrawn.

Any profits generated through the use of the Promotional Trading Credit will become eligible for withdrawal only once the client has traded a minimum cumulative volume of ten (10) lots of Qualifying Trading Volume.

- For purposes of this Promotion, "Qualifying Trading Volume" means trading volume, executed across one or more closed trades, that meets all of the following requirements:
- the trade is executed in an FX currency pair;
- the position size is greater than 0.01 lots;
- the position is held open for longer than fifteen (15) minutes; and
- the position has been closed.

Trading volume will only count towards the required ten (10) lots of Qualifying Trading Volume once the relevant position has been closed.

Open positions do not count towards the ten (10) lots Qualifying Trading Volume requirement, regardless of how long the position has remained open.

Once ten (10) lots of Qualifying Trading Volume have been completed, any profits eligible for withdrawal will remain subject to RocketX's standard withdrawal, compliance and AML/CFT requirements and these Terms and Conditions.

The Promotional Trading Credit itself is not withdrawable.

8. LOSS OR EXPIRY OF PROMOTIONAL TRADING CREDIT

Trading CFDs involves the risk of loss.

Where trading losses reduce or exhaust the Promotional Trading Credit, RocketX is not obliged to reinstate or replace that credit.

Any unused Promotional Trading Credit will expire **30 calendar days after allocation**, unless RocketX communicates a different expiry period to the client before allocation.

On expiry, any remaining unused Promotional Trading Credit may be removed from the client's trading account.

9. WITHDRAWALS

Profits that have validly become eligible for withdrawal under these Terms may be withdrawn in accordance with RocketX's standard withdrawal procedures and the Client Agreement.

All withdrawal requests remain subject to RocketX's applicable:

- AML/CFT controls;
- sanctions controls;
- fraud-prevention procedures;
- transaction monitoring;
- source of funds or source of wealth enquiries, where applicable; and
- other regulatory or compliance requirements.

RocketX may temporarily withhold processing of a withdrawal where reasonably necessary to:

- complete a compliance or fraud review;
- investigate suspected unlawful activity or Promotion abuse;
- obtain information or documentation reasonably required from the client;
- comply with applicable law or regulatory requirements; or
- exercise a lawful contractual right under the Client Agreement.

Nothing in these Terms permits RocketX to permanently withhold client funds or validly earned profits without a lawful or contractual basis.

10. PROMOTION ABUSE, FRAUD AND MISUSE

The Promotion must be used in good faith.

Promotion abuse may include:

- creating or operating multiple accounts for the purpose of obtaining multiple promotional benefits;
- providing false, misleading, fraudulent or altered information or documentation;
- impersonating another person;
- attempting to circumvent RocketX's KYC or AML/CFT controls;
- coordinated, matched or artificial trading;
- arbitrage or hedging strategies primarily intended to exploit the Promotion;
- manipulating the Promotion or its technical operation; or
- any other conduct reasonably determined to constitute fraudulent or abusive exploitation of the Promotion.

Where RocketX reasonably determines, following review, that a client has engaged in fraud or Promotion abuse, RocketX may, subject to applicable law and the Client Agreement:

- disqualify the client from the Promotion;
- remove unused Promotional Trading Credit;
- exclude trading volume that does not satisfy the Qualifying Trading Volume requirements;
- reverse promotional benefits or profits directly attributable to proven Promotion abuse;
- suspend the account while an investigation is conducted;
- terminate the client's participation in the Promotion; and/or
- take such other action as is reasonably necessary and legally permissible.

Any suspension or termination of the underlying client relationship will be dealt with in accordance with the Client Agreement and applicable law.

11. ERRORS AND INCORRECT ALLOCATIONS

Where Promotional Trading Credit is allocated incorrectly as a result of a manifest error, technical malfunction, system error or duplicate allocation, RocketX may correct the error and remove any Promotional Trading Credit incorrectly allocated.

RocketX will act reasonably when exercising this right and will not use this provision to retrospectively remove Promotional Trading Credit validly earned in accordance with these Terms.

12. AMENDMENT, SUSPENSION OR TERMINATION OF THE PROMOTION

RocketX may amend, suspend or terminate the Promotion where reasonably necessary for legal, regulatory, operational, fraud-prevention, technical or risk-management reasons.

Where reasonably practicable, material changes will be communicated to affected clients.

An amendment, suspension or termination of the Promotion will not retrospectively remove a promotional benefit already validly earned by a client, except where:

- fraud or Promotion abuse is identified;

- the benefit was allocated in error;
- the client was not eligible to participate; or
- RocketX is required to take such action by law or a competent regulatory or supervisory authority.

13. RELATIONSHIP WITH CLIENT AGREEMENT

These Terms supplement RocketX's Client Agreement and do not replace it.

The Client Agreement continues to govern the client's account, trading activity, withdrawals and contractual relationship with RocketX.

Where there is an inconsistency between these Terms and the Client Agreement concerning the operation of this Promotion, these Terms will apply only to the extent of that inconsistency.

14. COMPLAINTS AND DISPUTES

Any complaint concerning the Promotion may be submitted through RocketX's complaints management process.

Nothing in these Terms limits or excludes any statutory, regulatory or other legal right available to a client, including any right to refer an eligible complaint to an appropriate external dispute-resolution body.

15. GENERAL

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

The Promotion:

- does not constitute financial advice;
- does not constitute a recommendation to trade CFDs;
- does not guarantee any trading profit or return;
- is not available in jurisdictions in which the Promotion or CFD trading would be unlawful; and
- may not be transferred, assigned or exchanged for another promotional benefit unless expressly permitted by RocketX.
- Employees, contractors and persons directly involved in administering the Promotion are not eligible to participate unless expressly authorised by RocketX.

Any tax liability arising from participation in the Promotion or the withdrawal of trading profits remains the responsibility of the client.

These Terms are governed by the laws of the Republic of South Africa.

16. CONTACT INFORMATION

For queries regarding the Promotion:

RocketX (Pty) Ltd

FlexiSuites

141 Corobay Avenue

Menlyn, Gauteng, 0181

FSP No.: 52142

ODP No.: 74

Email: support@rocketx.io

RISK WARNING

CFDs are leveraged financial products and involve a high degree of risk. Trading may result in substantial losses and may not be appropriate for all clients.

Promotional Trading Credit does not eliminate or reduce the risks associated with CFD trading. Receipt of Promotional Trading Credit should not influence the amount a client chooses to deposit or the level of trading risk the client assumes.

Clients should ensure that they understand the nature and risks of CFD trading before entering into any transaction and should obtain independent professional advice where appropriate.

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